



Jaffer Business Systems IT Enabled Managed Services

IT Infrastructure Managed Services

IT Infrastructure Managed Services is one of the many JBS IT Enabled Managed Services which enable you to place resource-intensive IT infrastructure under the management of experienced specialists and focus on your core business functions. Delivered under strict service-level agreements (SLAs), JBS's IT Infrastructure Managed Services provide continuous expertise and value through a combination of onsite activities, on-call assistance and remote monitoring.

Key Benefits:

- ï Significantly Improve Total Cost of Ownership
- ï Reduced IT HR Dependency
- ï Increased Operational Efficiency and Business Performance
- ï Free Your Critical HR to Focus on Core Business
- ï Reduced Exposure to IT Risk with Updated Technology

IT Infrastructure Managed Services:

Three types of IT Infrastructure Managed Services are available so that core IT Hardware and its operability are left to the IT experts at JBS while you focus on your core business functions.

- **Set Up-Operate-Transfer Service (Eventual Ownership):**
The IT experts of JBS analyze your requirements to size, configure, build and implement the core IT infrastructure system required. They provide the necessary HR to monitor, control and manage the

system until it is fully implemented and functional, transfer knowledge to customer's HR to eventually take over the System Administration. JBS

- arranges for the customer to procure the correct Server, Storage and Workstations for the applications identified
- assists the client in sizing, architecting and planning the Server and Storage installation
- manages and operates the IT infrastructure for a period of time defined by the contract
- trains and transfers responsibility for day-to-day operations and planning to the client
- supports and maintains the IT infrastructure in accordance with the contract

- **Set Up-Operate Service (Rental):**

The IT experts of JBS analyze your requirements and equip you with the IT infrastructure required on rental basis including HR monitoring, controlling and managing the IT infrastructure set up. JBS

- provides the appropriate IT infrastructure for the applications identified on rental basis
- updates the IT infrastructure as and when required
- manages and operates the IT infrastructure for the duration of the contract

- **Operate Only (Optimize Uptime):**

Leverage your existing IT infrastructure relying on experts from JBS to monitor, control, manage and optimize the IT infrastructure utilization.

Jaffer Business Systems

A DIVISION OF JAFFER BROTHERS (PVT) LIMITED

Integrated IT Solutions!

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